

eBusiness with Atlas Copco



There are a number of ways of doing business electronically with Atlas Copco, depending on the type of information to be exchanged and the potential benefit to be realised.

- ❑ eCommerce Website
- ❑ eCatalogue
- ❑ eMail Ordering
- ❑ eMarketplace
- ❑ eProcurement

Atlas Copco's eCommerce website



ACConnect is Atlas Copco's eCommerce website which among other features allows the secure online ordering of Genuine Atlas Copco Spare Parts.

The website can be utilised by Mining Industry for product information, Purchasing departments for current pricing and manage / track orders, Maintenance planners may create lists of parts, Atlas Copco people onsite could access for stock availability and Accounts will Invoicing and statements useful.

Ordering activity alone Atlas Copco receive an of average 60,000 order lines globally per month.

ACConnect 2.0 / atlascopco.com

Atlas Copco

Entrance page | My profile | Customer service User: | Log out

My List of Parts

Rename | Delete basket | Empty | Print | e-mail basket | Price | Download basket Help

[Add items from file](#) |
 [Add all items from My standard basket](#) |
 [Place Order](#)

	Part number	Description	Qty	Availability	List price/unit (AUD)	Discount	Net price/unit (AUD)	More info
<input type="checkbox"/>	1 5541 8548 00	BOLT-FLANGED-HEX	1	More info	25.76		25.76	

Add new article [Add items](#)

Customer reference Requested Shipment date dd/mm/yyyy Local lead time

Dimension/Piece Weight/Piece 318 g

Availability	
Warehouse	Available
Mount Isa	60
Perth	20
Sydney	271
Kal	40
Total Country	391
Oerebro, Sweden	70

[Select all items](#) | [Update basket](#) | Grand Total Net Price (excl. VAT): 25.76 (subject to change) | [+/-](#)

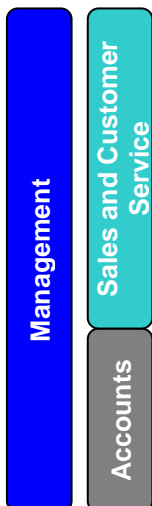
[Add to other basket](#)
[Copy to new basket](#)
[Copy to My standard basket](#)

Estimated total net weight: 318 g

[Place Order](#)

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Atlas Copco Construction and [Change account](#) |
 [My List of Parts](#) |
 |
 [Add items](#) |
 [Products/Catalogues](#) |
 [Quick inquiry](#)
[Manage baskets](#) |
 [Article inquiry](#) |
 [Order tracking](#)
[Invoice/Payment](#)



- Quick inquiry** Control price and availability on selected items.
- Order tracking** Search for open orders, back orders and service orders to verify order status. Automated email updates can be sent as status and delivery dates change
- Add items** Add items to your list and check price and availability.
- Catalogue** Search our product catalogue to find a product and an item number.
- My list** This is the basket where you add the items you want to place an order for.
- Lists** Create, delete, or change names on the lists.
- My standard list** If you often order the same items you can create a standard list by a list
- Edit lists** Add or delete items in your list.
- Search invoices** Upload formats supported are XML, ACTI (actiview), TXT, CSV and CatBase Search and keep track of your invoice information.
- Search payments** Search and keep track of your payment information.
- See statement** See your statement to verify any outstanding or overdue amounts.

To access online

go to the ACConnect login page at:
<http://connect.atlascopco.com>

No username?

Please contact Customer Service 1300 366 880.

eCatalogue

OCI (Open Catalogue Interface) is basically an electronic catalogue and is an offshoot of ACConnect where buyers can catalogue parts into their own system.

eProcurement or B2B

Greater benefits come when Atlas Copco integrates with a buyer or eMarketplace. When this happens the buyer will place an order in their own system, which then goes through to Atlas Copco's system, the buyer's system receives an electronic order confirmation and updates as delivery dates change. When the goods are sent, an advanced shipping notice along with an invoice is sent electronically to the buyer's system.

The speed of communication and reduction in errors by having systems communicate improves the entire Order→Supply→Bill→Pay process.

The result being that the buyer gets their goods quicker and easier with a reduction in their purchasing overheads. The ease and speed of this buying process maintains Atlas Copco as a preferred supplier.

Using a centrally controlled and supported EDI platform, Atlas Copco can EDI enable most customer centres around the globe with a global support network.

The Montova network is the chosen provider for Atlas Copco EDI. The exchange protocols supported include AS2, X400, HTTPS, SFTP etc.

The EDI documents protocols used include: EDIFACT, X12, XML (Atlas Copco use xCBL for XML EDI)

The messages which can be exchanged include: Order, Functional Acknowledgement, Order Response (Accept / Reject), Advance Shipping Notice and Invoice.

eMail Ordering

Some buyer ERP systems can generate formatted emails of their Purchase order, the email is then effectively uploaded to the ACConnect eCommerce website. Orders can then be tracked etc with email updates coming from ACConnect.

The two formats supported are XML and TXT, both with a formatted subject field sent to email address accorder@se.atlascopco.com. The attached XML or TXT file must follow the schema specified.



eMarketplace

eMarketplace, connecting multiple buyers to multiple suppliers

The main eMarketplace used by major miners in Australia for the purchase of mining equipment and parts is Quadrem. A buyer may send a large number of orders to Quadrem and the orders are then distributed to the various suppliers according to the vendor that the buyer has nominated for that part. This is all done electronically.

Today Atlas Copco uses Quadrem's "Supply Centre" website where we can log into one portal and view orders from a number of buyers.

Additionally Atlas Copco can integrate with a buyer through the Quadrem network using the xCBL standard which Quadrem support natively.

Quick Help

For ACConnect information visit:

<http://www.atlascopco.com.au>

and follow the Construction and Mining link to download

- ❑ application form for AC Connect
- ❑ ACConnect application help file



On the eCommerce website “ACConnect” within the Customer service section you will find:

- ❑ Help Users manual – downloadable.
 - ❑ Frequently Asked Questions
 - ❑ Local Atlas Copco contact information
- Go to <https://connect.atlascopco.com> (note a login is required)

For help with:

- ❑ signing up for Atlas Copco’s eCommerce website ACConnect
- ❑ finding out if you can use the Atlas Copco external Catalogue
- ❑ getting set up to place orders by email or to find out more about the email ordering template
- ❑ discovering more about B2B or EDI integrations and eMarketplace

please contact

We are committed to your superior productivity through interaction and innovation.

