

Help functions

In ACCconnect there is a menu bar where you will find Customer service.
Here you will find:

Help Users manual – downloadable.
FAQ Answers to frequently asked questions
Contact Information Information about your Atlas Copco contacts

Support

If you have any questions, please contact:
Your customer contact at the local sales company

Don't forget!

User name:

Password:

*Please note your user name password will be
emailed out to you once you are registered.

ACCconnect

e-Commerce with Atlas Copco





ACConnect - fast, easy and protected to our secure site

ACConnect is a e-Commerce system where you can easily handle your Atlas Copco orders and errands 24 hours a day, 7 days a week.

Use ACConnect to:

- Look for prices
- Check stock availability both locally and overseas.
- Place orders
- Track orders and print out packing lists
- Control invoice and financial statements

Get connected to ACConnect

Please contact your local customer contact at the Atlas Copco sales company. We will gladly help you!

Access ACConnect at:

<https://connect.atlascopco.com>

*Please note depending on your internet settings you may need to add the above address as a trusted site, and allow pop-ups for this site to work.

AC Connect Features

Management Sales and Customer Service	Quick inquiry	Control price and availability on selected items.
	Order tracking	Search for open orders, back orders and service orders to verify order status.
	Add items	Add items to your list and check price and availability.
	Catalogue	Search our product catalogue to find a product and an item number.
	My list	This is the basket where you add the items you want to place an order for.
	Lists	Create, delete, or change names on the lists.
	My standard list	If you often order the same items you can create a standard list by clicking copy to my standard list from my list.
	Edit lists	Add or delete items in your list.
Accounts	Search invoices	Search and keep track of your invoice information.
	Search payments	Search and keep track of your payment information.
	See statement	See your statement to verify any outstanding or overdue amounts.